

OVERVIEW

Comprehensive due diligence and compliance guidance for servicer and subservicer functions operations, and relationships.

Our reviews provide in depth risk assessment and external audit support through a highly skilled team of experienced compliance professionals to help identify areas of weakness before they become enforcement problems.

The first and only full-service, national, mortgage risk management firm in the country devoted to servicing compliance, with distinguished Subject Matter Experts and a broad suite of services.



Servicers Compliance Group

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QUALITY ASSURANCE REVIEW

SERVICERS

SUBSERVICERS

Quality Assurance Reviews

Our Quality Assurance Review is an independent audit and due diligence procedure that provides risk assessment and guidance on critical servicer and subservicer functions. We can also customize the review to conform to specific compliance needs.

Quality Assurance Reviews include, but may not be limited to:

- **STRUCTURAL REVIEW**

Ascertain that the servicer or subservicer has legal authority and compliance management systems in place to operate in the client's market, as a servicer or subservicer in good standing, and has adequate corporate structure and capacity to enter into a servicer or subservicer agreement.

- **FINANCIAL REVIEW**

Determines the servicer's or subservicer's financial stability, financial controls, and capacity to enter into and perform a servicer or subservicer agreement.

- **OPERATIONAL REVIEW**

Verifies the servicer's or subservicer's operational compliance with investors' requirements, loan performance metrics, and the client's ability to provide quality and compliant service to borrowers, mortgagees, and investors.

- **DEFAULT MANAGEMENT**

Evaluates default procedures and loss mitigation strategies, including default valuations, REO asset management and disposition, REO title, foreclosure title, short sales, and default workflow.

- **TECHNOLOGY**

Assesses the operational workflow platform and integrity of the loan servicing or subservicing system, including but not limited to technology licensing, payment and collection systems, borrower communications and complaints, and all material aspects of default servicing activities.

Contact Us: Compliance@ServicersComplianceGroup.com