

## Mortgage Servicing Compliance

### OVERVIEW

Comprehensive monthly support to the compliance department, reviews that highlight an institution's regulatory strengths and weaknesses.

Through our guidance, both management and compliance personnel can be assured that they comply with the regulations, rules, and laws governing the servicing of mortgage loan products.

- Retail
- Wholesale
- Correspondent
- Mini-Correspondent
- Investor
- Mortgage Servicer
- Mortgage Subservicer
- Bank
- Nonbank
- NCUA
- REIT

The first and only full-service mortgage risk management firm in the country.

### COMPLIANCE SUPPORT

[Lenders Compliance Group](#)

[Brokers Compliance Group](#)

[Servicers Compliance Group](#)

[Vendors Compliance Group](#)

[LCG Quality Control](#)



## Servicers Compliance Group

[www.servicerscompliancegroup.com](http://www.servicerscompliancegroup.com)

866-602-6660

# MORTGAGE SERVICING RISK MANAGEMENT

## Monthly Compliance Support

Cost-effective regulatory compliance support to residential mortgage servicers, providing safe, sound, and comprehensive compliance administration support!

Our professionals have an average of 25 years in the residential mortgage servicing industry, consisting of compliance executives, compliance counsel, and former regulators who have created and implemented successful compliance programs. We are actively engaged in monitoring ever-changing laws and regulations that affect the industry.

**Your Own Compliance Department**  
**Low Monthly Flat Fee**  
**Subject Matter Experts**  
**Dedicated Team**  
**Complete or Partial Outsourcing**

- Review existing compliance administration procedures and provide guidance to ensure conformance with federal and state residential mortgage loan servicing laws.
  - ✓ On-going compliance support.
- Review consumer disclosures and forms to ensure compliance with federal, state, and portfolio guidelines.
  - ✓ On-going compliance support.
- Draft new policies and procedures, where needed, for mortgage servicing practices, in order to ensure compliance with federal and state banking and consumer lending law.
  - ✓ On-going compliance support.
- Review existing mortgage servicing policies and procedures, and, if needed, revise or replace them, to ensure compliance with applicable banking law and mortgage banking requirements.
  - ✓ On-going compliance support.
- Written and verbal (i.e., emails, telephone calls, secure FTP) communication between LCG and the Company on compliance administration matters, including, but not be limited to, explanations of documents provided, clarifications of interpretations, and responses by LCG to Company questions or proposals.
  - ✓ On-going compliance support.
- Compliance Conference, telephonic format, held monthly, to review Company's compliance needs and benchmark engagement flow. From time to time, these conferences may include compliance topics on mortgage acts and practices, in PPTs or roundtable discussions, with question and answer opportunities.
  - ✓ Monthly conference support.

### MEMBER OF NATIONAL ORGANIZATIONS

ABA | MBA | NAMB | AARMR | MISMO | ARMCP | ALTA | IIA | MERSCORP®